# University of Southern California Rossier School of Education EDHP 563: Student Affairs Work in College Fall 2013

Monday, 4:00-6:40 p.m., WPH TBA

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Assistant: Lisa Galvan (lgalvan@usc.edu) Office Hours: By appointment through Lisa in my office (WPH 504E) or via Skype (username: MeloraSundt) Course Website: http://blackboard.usc.edu

# **Purpose and Objectives**

This course is designed as an introduction to and overview of student affairs work within colleges and universities and will include the following areas:

- 1) A general overview of the theoretical basis of the profession
- 2) The administrative and organizational structures of student affairs including an understanding and appreciation for the complexity and diversity of student affairs organizations
- 3) The professional foundations and principles of student affairs
- 4) The multifaceted functions, roles, and activities associated with student affairs functional areas, their relationship to each other and its relationship to the academic community
- 5) A sampling of current challenges facing student affairs departments and administrators
- 6) An introduction to professional associations and journals
- 7) An opportunity for students to explore professional interests, goals, and career objectives

### Attendance

You are expected to attend each class. Your presence and contributions help make this a more valuable educational experience for all of us. Absences will be reflected in your final grade. If you must miss a class, please notify me in advance and make arrangements to get any notes, handouts, and assignments from your classmates in a timely fashion.

#### **Participation**

The course will be conducted as a seminar and discussion class. It will be highly interactive and participation (and, therefore, preparation) will be an important part of how you are evaluated. Preparation means more than just reading the assigned material in advance of each class—it also means that you spent some time thinking about what you read and considered the implications within the larger context of the course.

In order to be an active participant, you must be on time and attend the entire class. Your participation will be judged on your ability to ask questions and speak knowledgeably during class discussions, provide evidence that you have read the assignments prior to class, and show an interest in class proceedings.

### **Due Dates**

Assignments are due before the start of class on the dates indicated below. Late work will reflect a deduction of half a grade (e.g., A to A-) for not meeting the initial deadline, then an additional half grade for each week thereafter. Assignments not turned in by the last class meeting will be factored in as a zero.

### Format and Length

Assignments should follow APA format unless otherwise noted. Standard font size is 12 point. Generally, you will be given an approximate page length (and, in some cases, a strict limit) for assignments.

#### Course website and email communication

Our course website will be housed on Blackboard. We will use this site for file sharing, and for access to online readings. If you have never used this application before, check out the tutorials and reference section available on the Help tab. Blackboard is linked through the MyUSC student portal on the USC website (under the USC mark on the top right) or available at the following address: http://blackboard.usc.edu

Your USC email account is the primary mechanism for sending official communications to students, as outlined in the "University Email Notifications to Students" in *SCampus*. Please check your USC email account daily or ensure that it is forwarded.

We may also use additional technology, such as VoiceThread, for some assignments. While any technology related to an assignment will be demonstrated in class, you are responsible for getting up to speed with the tools.

### **Emergency or natural disaster**

In the event of a large scale emergency or natural disaster that requires temporary cancellation of face to face class meetings on campus, please check this course on Blackboard for further instructions.

# Group work

In this course and in the higher education masters programs, you will be asked to engage in group work. It is important to state up front several expectations:

- 1) Participation in these group projects should reflect the same level of professionalism, engagement, commitment and high standards as a group project in a professional work environment.
- 2) Each member is expected to participate fully in meetings, respond to group conversations via email, chat or other media, contribute meaningful and complete content or work, meet deadlines and assist in completing the final phases of the project.
- 3) Segmenting responsibilities to the point of individual ownership of pieces is discouraged. While this may be a good tactic to start a project, a high quality project cannot be completed in this way. Highly segmented work seldom reflects the quality of a project that involves everyone.
- 4) Communicate abilities and assets, and be honest about limitations. Bring everything you can to a project and let people know when you need help.
- 5) Accept feedback about the betterment of a project without concern for defending a position.
- 6) Try to be democratic or open to decision making.

Last thought – student affairs is a really small field. Please bear in mind that though you are working with friends, academic reputations become professional reputations in due time. Please engage in group work seriously and respect the contributions that everyone needs to bring forth.

#### **Academic Integrity**

USC seeks to maintain an optimal learning environment. General principles of academic honesty include the concept of respect for the intellectual property of others, the expectation that individual work will be submitted unless otherwise allowed by an instructor, and the obligations both to protect one's own academic work from misuse by others as well as to avoid using another's work as one's own. All students are expected to understand and abide by these principles. *Scampus*, the Student Guidebook, contains the Student Conduct Code in Section 11.00, while the recommended sanctions are located in Appendix A: http://www.usc.edu/dept/publications/SCAMPUS/gov/.

Students will be referred to the Office of Student Judicial Affairs and Community Standards for further review, should there be any suspicion of academic dishonesty. The Review process can be found at: http://www.usc.edu/student-affairs/SJACS/.

#### Students with Disabilities

Any student requesting academic accommodations based on a disability is required to register with Disability Services and Programs (DSP) each semester. A letter of verification for approved accommodations can be obtained from DSP. Please be sure the letter is delivered to me as early in the semester as possible. DSP is located in STU 301 and is open 8:30 a.m.–5:00 p.m., Monday through Friday. The phone number for DSP is (213) 740-0776.

#### **Grades**

Your grade for the semester will be based on the following:

8- 10 pts. The Chronicle of Higher Education letter
18 - 20 pts. Project/program proposal
17 - 20 pts. Professional development assignment
23 - 25 pts. Critical issue summary/presentation
15 pts. Case study
10 pts. Class participation

Your final grade is based on a 100-point scale, as follows:

A = 94-100	B = 84-86	C = 74-76
A = 90-93	B- = 80-83	C - = 70-73
B+ = 87-89	C+ = 77-79	D = 69-60

Extra credit opportunities are noted in the syllabus. These opportunities are not required but must be turned in on the noted date for consideration.

Incompletes (INs) will be considered only in the most extreme and unforeseen circumstances. More detailed information about Incompletes is available in the *University Catalogue*.

Grading for *most* written assignments will reflect 3 components:

Content

Writing/APA style (sometimes included in Writing)

A high score in Content reflects a clear organizational approach that:

- Addresses all questions and sections outlined in the assignment or prompt
- Reflects a strong understanding and synthesis of relevant published research
- Uses evidence (data, research findings, other literature) to support assertions
- Where relevant, presents multiple perspectives and considers the evidence regarding those perspectives when exploring a topic.

A high score in Writing reflects:

- Appropriate use of APA style
- Few typographical errors, misspellings or grammatical errors
- Little or no redundancy
- Organization and focus of thought with clear transitions from one section to another
- A scholarly tone, with simple, straightforward language and no use of slang
- Primary citations from reputable or peer reviewed publications and sources
- Judicious (limited) use of direct quotes

• Effective use of analysis rather than narration; "shows" the reader rather than "tells"

# **Required Texts**

- Schuh, J. H., Jones, S.R., Harper, S. R. & Associates (2011). Student services: A handbook for the profession (5<sup>th</sup> ed.). San Francisco: Jossey-Bass.
- Kuh, G., Kinzie, J., Schuh, J.& Whitt, E. (2005). Student success in college: Creating conditions that matter. Jossey-Bass: San Francisco.
- American Psychological Association (2009). Publication Manual of the American Psychological Association (6th ed.). Washington, DC.

**Course Requirements** 

•	Due date
Chronicle of Higher Education Letter	Variable; see schedule for your
Select an article of interest (related to student affairs work) in the Chronicle	due date
of Higher Education that resonates with you professionally or personally.	
Respond to it in the form of a letter to the editor. Your professionally	
written letter must be submitted to the <i>Chronicle</i> and shared in class on the	
week assigned.	
Professional Development Report	Sept. 16
Student Affairs professional interview and written summary.	
Project/program proposal	Oct. 14
Develop a 3-5 page project or program proposal for a new initiative you	
would like to introduce at your college or university. Please see the	
assignment sheet for more information.	
Critical Issue Summary and Presentation	Nov. 11 and 18
3-5 page, concise assessment of an issue chosen from a list developed by the	Presentation will be either
class.	11/11 or 11/18; written paper
	due 11/18
Case Study Response	Dec. 2
Respond to the situation presented in the case study using what you have	
learned in this (and previous) courses. More specific guidelines will be	
included with the case.	

# Daily Schedule/Assignments

Date	Readings (to be completed for class indicated)	Class Format/ Deliverable
Aug. 26	Introductions, review of syllabus, and discussion of assignments	Discussion  Email bio by Thursday (8/29) at midnight
		Bring Chronicle of Higher Education registration to next class.
Sept. 2	No Class – Labor Day Holiday	

Sept. 9	The Organization of Student Affairs Reading: Chapter 4 & 15 Schuh	Discussion
Sept. 16	Institutional Characteristics: What Are They and What Is Their Impact On Students And Student Affairs? Reading: Chapter 13 Schuh; Introduction and Chapter 1, 2 Kuh	Discussion  Professional Development Rep Due.
	introduction and Chapter 1, 2 Kun	Please have the assignment post to Blackboard before the start of class.

Sept. 23	Developing skills and competencies in Student Affairs	Discussion
1	Reading:	
	Chapter 3, 23 and 27 Schuh;	
	NASPA/ACPA joint report on competencies (on Bb)	
	Ancis, J.R., Sedlacek, W.E. & Mohr, J.J. (2000). Student perceptions	
	of campus cultural climate by race. Journal of Counseling and	
	Development, 78(2). 180-185. (online)	
Sept. 30	Standards and Assessment in Higher Education	Discussion
	Reading: Chapter 18, Schuh	
	Counsel for the Advancement of Standards in Higher Education -	
	CAS website: http://www.cas.edu/	
	In the Presentations and Tutorials section:	
	View the PowerPoint by Phyllis Mable and	
	- Laura Dean: CAS Basics: CAS Standards, Self-Assessment under	
	Presentations and Tutorials, Student Learning Outcomes in	
	Higher Education;	
	View the PowerPoint By Tony Ellis	
	CAS Standards and Self-Assessment in Higher Education under	
	Presentations and Tutorials	
	Read History of CAS Prologue- all sections and CAS Context – all	
	sections.	
	Western Association of Schools and Colleges - WASC website	
	http://www.wascsenior.org/Welcome	
	Read About WASC, The Commission; Browse titles in their	
	Document Library	
	Cooperative Institutional Research Program - CIRP website:	
	http://www.gseis.ucla.edu/heri/herisurveys.php	
	Read CIRP Freshmen Survey – all info	
	Read College Senior Survey – all info	
	Read Your First College Year – all info	
	Read About CIRP	
	Fature and it amount with the 12 maintenants and 12 maintenants.	
	Extra credit opportunity, up to 3 points: write a one-pager about one of the other	
	regional or topical accreditation organizations in the United States. Info should	
	include description of the accreditor, mission, special areas of interest, etc. Bring	
	enough copies to share with classmates. Email which agency you are covering IN	
Oct 7	ADVANCE so that there is no repetition among your classmates.	I OCATION TDA
Oct. 7	Professional Foundations and Principles: Values and Ethics in our	LOCATION TBA

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	Profession	
	Reading:	Guest speaker
	Principles of Good Practice (online)	
	Chapters 5 and 6 Schuh	Discussion
	Dalton, J.C. & Crosby, P.C. (2011). Profession in search of a	
	mission. Journal of College and Character, 12(4). 1-7. (online)	
Oct. 14	Professional Foundations and Principles: Values and Ethics in our	Discussion
	Profession	
	Reading:	Project/Program
	• Landreman, L.M., Rasmussen, C.J., King, P.M., & Jiang, C.X.	Proposal Due.
	(2007). A phenomenological study of the development of	Please have the
	university educator's critical consciousness. Journal of College	assignment posted
	Student Development, 48(3). 275-295. (online)	to Blackboard before
	<ul> <li>Janosik, S.M. (2007). Common issues in professional behavior.</li> </ul>	the start of class.
	NASPA Journal, 44(2). 285-306. (online)	
	Renn, K.A. & Hodges, J.P (2007). The first year on the job:	
	Experiences of new professionals in student affairs. NASPA	
	Journal, 44(2). 367-391. (online)	
Oct. 21	Student Learning and the Role of Student Affairs	Discussion
	Reading: Chapters 11 Schuh	
	Blake, H. (2007). The Crucial Role of Student Affairs Professionals	
	in the Learning Process. New Directions for Student Services, 117.	
	Wiley Periodicals.	
	Learning Reconsidered (online)	
	USC Strategic Plan (online)	
	Extra credit opportunity, up to 3 points: Bring in a strategic plan from other	
	college/university. Where does student affairs fit within that plan? Write up a	
	one-pager to turn in (one copy only) that has the name of university, excerpts	
	from strategic plan and where you find student affairs within in. Bring enough	
	copies to share with classmates. Email which college you are covering IN	
	ADVANCE so that there is no repetition among your classmates.	
Oct. 28	Legal Issues in Student Affairs and Higher Education	Discussion
OCt. 20	Reading: Chapter 7 Schuh	Discussion
	Reading. Chapter / Schart	
	NACUA: National Association of College and University Attorneys	
	website, http://www.nacua.org/.	
	• Read New Documents and Cases (skim topics covered), About	
	NACUA general and mission, Legal Reference Service documents	
	and legal links (skim topics covered).	
Nov. 4	The Role of Student Affairs in the Retention of Students	LOCATION TBA
1100.4	Reading: Chapter 14 Schuh and Chapters 12 Kuh	LOCATION IDA
		Cuest emealer
	Baxter-Magolda, M.B. (2003). Identity and learning: student     affairs' role in transforming higher education. Journal of College	Guest speaker
	affairs' role in transforming higher education. <i>Journal of College</i>	Diagnasias
	Student Development, 44 (1), 231-247.	Discussion
	• Tinto, V. (2006). Research and practice of student retention: what	
	next? Journal of College Student Development, 8(1). 1-19.	
	• DiRamio, D., Ackerman, R. & Mitchell, R. (2008). From Combat to	
	Campus: Voices of Student-Veterans. NASPA Journal, 45(1). 73-	
	102. (online)	

	Optional reading:	
	Townsend, B.K., Wilson, K.B. (2006). "A hand hold for a little bit": Factors	
	facilitating the success of community college transfer students to a large	
	research university. <i>Journal of College Student Development</i> , 47 (4). 439-456.	
Nov. 11	Role of Student Affairs in Fostering Community & Engagement	Discussion/Presenta
1NOV. 11	Role of Student Affairs in Fostering Community & Engagement	tions (half of class
	Reading: Chapter 26, Schuh	presents today)
	Pascarella, E.T., Terenzini, P.T. & Wolfle, L.M. (1986). Orientation	presents today)
	to college and freshman year persistence/withdrawal decisions.	
	The Journal of Higher Education, 57(2). 155-175. (online)	
	• Tinto, V., Goodsell, A. (1993). Freshman interest groups and the	
	first year experience: constructing student communities in a large	
	university. Paper presented at the annual meeting of the College	
	Reading and Learning Association. (online)	
	Varlotta, L.E. (2008). Teaching Students How to Talk About, Think	
	About, and Do Community. <i>NASPA Journal</i> , 45(3). 327-349.	
	(online)	
Nov. 18	Critical Issues and Current Challenges in Student Affairs	Discussion/
1101110	Readings: none	Presentations
	8-1-1-1-1	(Half of class
		presents today)
		77
		Critical Issue
		Summary due.
		Please have the
		assignment posted
		to Blackboard before
		the start of class.
Nov. 25	Critical Issues and Current Challenges in Student Affairs	
	Readings: none	
Dec. 2	The Future of Student Affairs Panel	LOCATION TBA
	Reading: Chapters 29 and 30 Schuh	
	Chapters 13 and 14 Kuh.	Panel presentation &
		discussion
		Case Study
		Response due.
		Please have the
		assignment posted
		to Blackboard before
		the start of class.